



What to Expect

Effective Date: 1/1/2026

Scheduling

We'll give you a 1–2 hour arrival window. Sometimes jobs run long or weather shifts, but we'll keep you updated.

Weather

If conditions aren't safe (rain, storms, etc.), we'll reschedule you ASAP.

Before We Arrive

Please help us out by:

- Making sure windows and doors are closed
- Moving fragile items or décor
- Letting us know about any sensitive plants or areas
- Keeping pets and kids clear of the work area

Results

We always aim for the best possible clean, but:

- Some stains (like oil, rust, or oxidation) may not fully come out
- Really dirty areas may need extra treatment
- Mold/mildew can come back over time (nature wins eventually)

Plants & Landscaping

We take care to protect your plants (pre-rinse, etc.), but:

- Cleaning solutions may still touch landscaping
- We can't guarantee against damage, especially for delicate or stressed plants

 If you're worried about anything specific, just point it out to us ahead of time.

Photos

We may take before/after photos for our records or social media.

If you'd rather we didn't, just tell us before we start.

Payment

Payment is due when the job is complete.

We'll make it easy with simple payment options.

If Something's Off

Let us know within 48 hours and we'll come take care of it.

The Basics

By booking with us, you're agreeing to these terms. Nothing fancy, just making sure we're all on the same page.